



water & sanitation

Department:
Water and Sanitation
REPUBLIC OF SOUTH AFRICA

INTERNET ARTICLE

DWS praised by Kroonstad community for its water interventions

17 October 2016

The community of Kroonstad and surrounding areas have praised the Department of Water and Sanitation (DWS) for the provision of quality water and sanitation services in their area.

They said this during a public participation programme, also known as imbizo, held at Seeisoville Community Hall in Kroonstad on Friday, 14 October 2016.

It was hosted by the Department of Public Service and Administration (DPSA) with an aim of bringing government services to the people as well having a dialogue with them on issues affecting them in their community.

The imbizo was also attended by other government departments such as Home Affairs, Social Development, Health, Labour, South African Social Security Agency, Government Communications Information System and other government agencies such as Independent Communications Authority of South Africa and South African Revenue Services.

The residents in this area were particularly happy with Kroonstad Waste Water Treatment Workshop that was launched by Minister Nomvula Mokonyane in June this year to ease water challenges experienced by residents of Moqhaka Local Municipality.

They said this intervention by the department was critical in a sense that the situation was really concerning them.

One of the residents who praised the department was Ms Malefu Mokena from Constantia Park who said they were battling a lot and the department came to their rescue.

“The municipality was trying but after the intervention of DWS with their trucks, the thing of waiting in long queues became the thing of the past for all of us. Even though some of the community members vandalised some jojo tanks that DWS provided but we have more trucks now and that is a huge relief for us,” she said.

Another resident, Mr Thabo Mofokeng, echoed Mokena’s sentiments and added that what they experienced before the intervention of DWS has made them appreciate the importance of water even more.

“What happened here opened our eyes and we thank the department for coming through for us. Some of us thought the municipality was playing games with us by cutting the water supply due to drought. DWS has done a sterling job in this municipality and we hope it continues to do so in all other municipalities in the Province”, said Mofokeng.

The imbizo was attended by national, provincial and local leaders, and speaker after speaker encouraged all public servants to uphold Batho Pele principles at all times and offer the members of the public the best service they deserve.

Kido Thoabala